



Practice contact details

Practice name: Dunelm Medical Practice

Address: Kelvin House, 1-2 Victor Terrace, Bearpark, Durham, DH7 7DG

Telephone: 0191 373 2077

Website: www.dunelmmedicalpractice.co.uk

Current online patient services

GP system supplier - SystmOne version 26 Nov 2015

GP system online version – SystmOnline

Plan to Meet GMS / PMS 2015-16 Contractual Requirement for Patient Online Service

This practice plans to offer the facility for patients to view online, export or print detailed coded information held in their own records from **1st February 2016**.

These dates are subject to the necessary NHS GP systems and software being available to the practice.

This practice currently offers the facility for patients:

- to book, view, amend, cancel and print appointments online
- to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- to view online, export or print summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient

We publicise and promote our online services to patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group. This will include promotion of the access to detailed coded record service by **1st February 2016**.

	Planned activity	Date
1	Write up practice policies and ensure staff are made aware of these Train relevant staff for patient records access, e.g. receptionists Review any nationally provided support material from RCGP/NHS England	February 2016
2	Agree an initial small group of patients to access coded information from their records	January 2016
3	Prepare promotion and information activities for patients	January 2016
4	Publicise online services to patients through posters, website and PPG Commence access to detailed coded information in patients own records for patients who request it	January 2016 February 2016