Practice Workload October 2023



Telephone Calls Received:

Bearpark: 6,047

Framwellgate: 7,276

Gilesgate: 7,210

Total Across the Practice:

20,533

Referrals Made
Across the Practice:

461 Patients Referred



Telephone Calls Made:

Bearpark: 3,937

Framwellgate: 3,939

Gilesgate: 2,861

Total Across the Practice: 10,737

Prescription Issued
Across the
Practice:

5,319 Prescriptions



Home Visits Across the Practice

93



Medication Reviews
Carried Out Across
The
Practice

252



Electronic Consultations Across The practice:

212



Telephone
Appointments carried
Out Across the Practice

1,664 Patients



Patients Seen for Face-To-Face appointments across the practice:

4,132 Patients





Patients Who Did Not Attend their Appointment:

344

Minutes wasted by DNAs 5,235 Minutes wasted

87.25 Hours wasted