

Practice Workload November 2023



Telephone Calls Received:

Bearpark: 6,795

Framwellgate: 6,951

Gilesgate: 6,263

Total Across the Practice:

20,009

Referrals Made Across the Practice:

416 Patients Referred



Telephone Calls Made:

Bearpark: 3,696

Framwellgate: 3,920

Gilesgate: 2,487

Total Across the Practice: 10,103

Prescription Issued Across the Practice:

5,261 Prescriptions



Home Visits Across the Practice

72



Medication Reviews Carried Out Across The Practice

229



Electronic Consultations Across The practice:

213



Telephone Appointments carried Out Across the Practice

1,625 Patients



Patients Seen for Face-To-Face appointments across the practice:

3,686 Patients



Patients Who Did Not Attend their Appointment:

233

Minutes wasted by DNAs

3,980 Minutes wasted

66.3 Hours wasted