

Practice Workload December 2023



Telephone Calls Received:

Bearpark: 5,123

Framwellgate: 6,406

Gilesgate: 5,498

Total Across the Practice: 17,027

Referrals Made Across the Practice:

333 Patients Referred



Telephone Calls Made:

Bearpark: 3,188

Framwellgate: 3,916

Gilesgate: 2,111

Total Across the Practice: 9,215

Prescription Issued Across the Practice:

5,054 Prescriptions



Home Visits Across the Practice

70



Medication Reviews Carried Out Across The Practice

195



Electronic Consultations Across The practice:

137



Telephone Appointments carried Out Across the Practice

1,540 Patients



Patients Seen for Face-To-Face appointments across the practice:

3,194 Patients



Patients Who Did Not Attend their Appointment:

225

Minutes wasted by DNAs

4,000 Minutes wasted

66.7 Hours wasted