



September Practice Workload 2024



Referrals made:

480



Prescriptions issued:

5169



Medication reviews:

212



Electronic consultations:

217



Home visits:

88



Telephone appointments
carried out:

1,703



Patients seen for Face-To-
Face appointments:

3,307



Average Busiest Time for
Calls:

Monday 8.30am - 9am



Patients who Did Not
Attend (DNA) their
appointment:

147



Time wasted by Patients
who DNA:

39.5





September Practice Workload 2024 – Telephone System

