

May Practice Workload 2024					
 Telephone Calls Received: Bearpark: 5,781 Framwellgate: 7,318 Gilesgate: 7,188 Total Across the Practice: 20,287	Referrals Made Across the Practice: 482 Patients Referred 	Prescription Issued Across the Practice: 5228 Prescriptions 	Medication Reviews Carried Out Across The Practice 231 	Telephone Appointments carried Out Across the Practice 1924 Patients 	 Patients Who Did Not Attend their Appointment: 181 Minutes wasted by DNAs 3,535 Hours wasted by DNAs 58.9
	Telephone Calls Made: Bearpark: 3,652 Framwellgate: 5,174 Gilesgate: 2,569 Total Across the Practice: 11,395	Home Visits Across the Practice 76 	Electronic Consultations Across The practice: 258 	Patients Seen for Face-to-Face appointments across the practice: 3610 Patients 	