

Practice Workload 2024



Telephone Calls Received:

Bearpark: 6,369

Framwellgate: 7,682

Gilesgate: 8,741

Total Across the Practice:

22,792

Referrals Made Across the Practice:

444 Patients Referred



Prescription Issued Across the Practice:

5111 Prescriptions



Medication Reviews Carried Out Across The Practice

210



Telephone Appointments carried Out Across the Practice

1717 Patients



Patients Who Did Not Attend their Appointment:

194

Minutes wasted by DNAs

3,285 Minutes wasted

54 Hours wasted

Telephone Calls Made:

Bearpark: 3,117

Framwellgate: 4,818

Gilesgate: 2,452

Total Across the Practice:

10,387

Home Visits Across the Practice

58



Electronic Consultations Across The practice:

205



Patients Seen for Face-To-Face appointments across the practice:

3522 Patients

