

Practice Workload January 2024



Telephone Calls Received:

Bearpark: 7258

Framwellgate: 8653

Gilesgate: 6876

**Total Across the Practice:
22,787**

Referrals Made Across the Practice:

473 Patients Referred



Prescription Issued Across the Practice:

5,509 Prescriptions



Medication Reviews Carried Out Across The Practice

263



Telephone Appointments carried Out Across the Practice

1,959 Patients



Telephone Calls Made:

Bearpark: 3677

Framwellgate: 5487

Gilesgate: 2752

**Total Across the Practice:
11,916**

Home Visits Across the Practice

87



Electronic Consultations Across The practice:

254



Patients Seen for Face-To-Face appointments across the practice:

3,958 Patients



Patients Who Did Not Attend their Appointment:

232

Minutes wasted by DNAs

4,620 Minutes wasted

77 Hours wasted