

## Practice Workload February 2024



### Telephone Calls Received:

Bearpark: 7030

Framwellgate: 9467

Gilesgate: 7178

**Total Across the Practice:**  
**23,675**

Referrals Made Across the Practice:

**427 Patients Referred**



Prescription Issued Across the Practice:

**5181 Prescriptions**



Medication Reviews Carried Out Across The Practice

**211**



Telephone Appointments carried Out Across the Practice

**1,783 Patients**



Patients Who Did Not Attend their Appointment:

**194**

Minutes wasted by DNAs

**Minutes wasted 3,460**  
**Hours wasted 57**

Telephone Calls Made:

Bearpark: 3337

Framwellgate: 5326

Gilesgate: 2706

**Total Across the Practice:**  
**11,369**

Home Visits Across the Practice

**70**



Electronic Consultations Across The practice:

**249**



Patients Seen for Face-To-Face appointments across the practice:

**3,679 Patients**

