

April Practice Workload 2024



Telephone Calls Received:

Bearpark: 7,073

Framwellgate: 8,590

Gilesgate: 7,120

Total Across the Practice:

22,783

Referrals Made Across the Practice:

468 Patients Referred



Telephone Calls Made:

Bearpark: 3,773

Framwellgate: 5,306

Gilesgate: 2,318

Total Across the Practice:

11,397

Prescription Issued Across the Practice:

5,261 Prescriptions



Home Visits Across the Practice

75



Medication Reviews Carried Out Across The Practice

245



Electronic Consultations Across The practice:

235



Telephone Appointments carried Out Across the Practice

1,877 Patients



Patients Seen for Face-To-Face appointments across the practice:

3,637 Patients



Patients Who Did Not Attend their Appointment:

178

Minutes wasted by DNAs

3,175 Minutes wasted

52 Hours wasted